

DATE

STUDENT NO.....

EXAMINATION CENTRE

**THE SHIPPING AND FORWARDING AGENTS' ASSOCIATION OF
ZIMBABWE**



FREIGHT FORWARDING AND PRACTICE DIPLOMA

FINAL EXAMINATION

PAPER ONE

4 MARCH 2022

MULTIPLE CHOICE / TRUE OR FALSE/ SHORT ANSWER QUESTIONS

TIME ALLOCATION: (1 ½ HOURS)

INSTRUCTIONS

- Remember to write your student number in the space provided on this page and on every other page of this paper. This examination script is the property of SFAAZ and must not be removed from the examination room.
- Answer all questions.
- Each question carries 1 mark.
- This paper carries 25% of the final examination marks.

Section A

Short Answer Questions: Write the correct answer in the spaces provided. Each answer carries 1 mark.

1. Name the conventions that regulate the following transport modes. (5 marks)

- a) Road:
- b) Rail:
- c) Air:
- d) Sea:
- e) Inland waterways:

2. List three functions of the Bill of Lading. (3 marks)

- a)
- b)
- c)

3. Where does the river Nile discharge its waters?

.....

4. What makes the concept of Jettison important to the owner of the cargo? (2 marks)

.....
.....
.....
.....

5. From the following extract “4GV/X6/S/08/USA/AQ2121” the letters “X6” refer to .. (1 mark)

.....

6. List any 5 ICT tools or innovations that are used in road transportation that contribute to the efficient operations of a transport company. (5 marks)

- a)
- b).....
- c).....
- d).....
- e).....

7. What inscriptions should a non-negotiable Bill of Lading bear? (2 marks)

.....
.....

8. List the three Dangerous Goods Classes that have divisions? (3 marks)

- a)
- b)
- c)

9. What is consolidated/ groupage cargo? (1 mark)

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.....

10. What is meant by 'Demurrage' charge? (2 marks)

.....
.....
.....

11. What does the following image represent?

(2 marks)



.....
.....

12. List the 5 activities involved in logistics management.

(5 marks)

- a)
- b)
- c)
- d)
- e)

13. Where is the river Danube?

(1 mark)

.....

14. What is the axle load weight on the triaxle trailer?

(1 mark)

.....

15. What is a 'Rail point'?

(1 mark)

.....

16. Identify any two sources of the Nile River. (2 marks)

- a)
- b)

17. What is transshipment? (2 marks)

.....
.....
.....

18. Briefly describe the following activities: (5 marks)

- a) Inbound logistics:
- b) Outbound Logistics:
- c) 3PL:
- d) 4PL:
- e) Reverse Logistics:

19. List 4 ways in which a Freight Forwarder can remain competitive given the fierce business environment they operate in. **(4 marks)**

- a)
- b)
- c)
- d)

20. List any 3 FIATA Documents that simplify freight logistics. **(3 marks)**

- a)
- b)
- c)

[TOTAL SECTION A: 40 MARKS]

Section B

True or False – Indicate the correct answer in the brackets provided with either a (T) or an (F). “T” denotes True and “F” denotes false. Each question carries one mark.

21. The load height on a flat Flatbed trailer is not limited. T / F ()
22. The cost of an LCL movement is the same as that of an FCL movement. T / F ()
23. The number ‘3’ as shown on ‘3YE’ notation on a label represents the ‘evacuation’ process.
T/F ()
24. In MT contracts, the Agent assumes the ‘Principal’ role soon after signing of the contract even if the cargo is still in the custody of the exporter. T / F ()
25. Airline ‘chargeable weight’ is either the actual gross mass of a package or its volumetric weight measured in volumetric kilograms of 5 000 cubic centimeters. T / F ()
26. Co-loading is also known as the ‘Buyers Consolidation’ T / F ()
27. The Cargo Accounts Settlement Systems (CASS) is a web-based system that allows airlines and freight forwarders to make only one payment to, or receive one payment from, airlines or cargo agents. T / F ()
28. Value added networks can also be called network liability. T / F ()
29. Motor vehicles are dangerous goods that fall under class 9. T / F ()
30. An ISO Container that has been de-registered and sold to private individual will change the identity (first four letters preceding numbers) to NONU. T / F ()

- 31. IRU is the guarantor of the Carnet Tir. T /F ()
- 32. Barges are inland waterways vessels, self-propelled. T /F ()
- 33. Zimbabwe’s NRZ is a member of COTIF. T /F ()
- 34. A super single wheel can also be known as the 5th Wheel. T /F ()
- 35. Multimodal transport activity is similar to intermodal. T /F ()
- 36. The load securement method used below is lashing. T /F ()

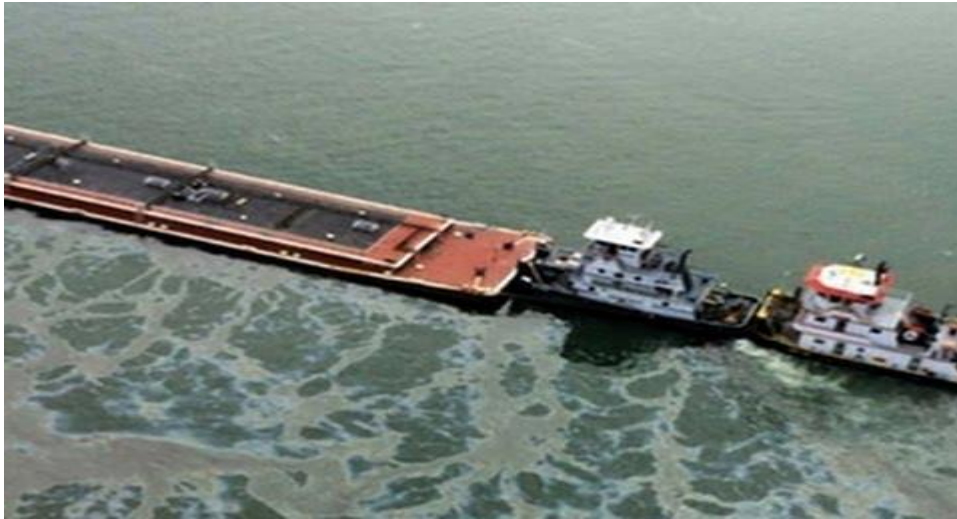


- 37. The vehicle below can carry ISO containers. T /F ()



- 38. The track ballast that is found in rail transportation is the same as the ballast that is used in sea transport. T /F ()

39. The vessel below does not ply seas and oceans. T /F ()



40. Installing anti-virus software on the computer is a way of system backup. T /F ()

41. Any area where ZIMRA carries out Customs and/or Excise business is called a customs area. T /F ()

42. An “Ocean/ Marine” bill of lading is also known as a ‘Through bill of lading. T /F ()

43. Goods for which a valid bill of entry has not been passed are called uncustomed goods. T /F ()

44. WCO controls the activities of the Zimbabwe Revenue Authority. T /F ()

45. Canals are manmade infrastructure. T /F ()

46. The Malacca Strait is found in the Atlantic Ocean. T /F ()

47. The MSDS operates the same way as a TREM card. T /F ()

48. Cargo height on an LD3 is determined by the plane door height. T /F ()

49. Security is concerned with ensuring human welfare. T /F ()

50. The RFID system is ideal for break bulk shipments. T /F ()

[TOTAL SECTION B: 30 MARKS]

SECTION C

Multiple Choice Questions: Indicate by inserting the letter of your chosen answer (a,b,c d or e) in the brackets provided. Each question carries 1 mark.

51. The acronym WPA as applied in insurance stands for

- a) With Particular Average.
- b) Without Particular Average.
- c) Warehouse Part Average.
- d) Whose Products Available.
- e) None of above. ()

52. MEDU 143201 [8] 22G1 is a container number. What does ‘U’ denote?

- a) The owner of container.
- b) The container category.
- c) The material used to construct the container.
- d) The container check digit.
- e) Is just a place holder to make the serial number complete. ()

53. What is a Block train?

- a) A train consisting of 50 wagons permanently coupled together.
- b) Operates between two CFSs.
- c) Each of the rolling stock is able to carry 2 x 6m or 1 x 12m containers.
- d) All of above.
- e) A and B above. ()

54. When is the below signage used?



- a) On all dangerous packages no matter size and quantity.
- b) For vehicles licensed to carry Dangerous goods.
- c) For loads or packages of Dangerous goods weighing 500 kg or liters and above.
- d) When there is likely to be fire in the area that will affect commodity.
- e) None of the above. ()

55. Under CMR convention, what is the maximum claiming period on cargo hidden damages?

- a) 21 Days including weekends and Holidays.
- b) 21 Days excluding weekends and Public Holidays.
- c) 14 Days.
- d) Once the PODs have been signed the claim falls away.
- e) Not specified as the CMR deals with the consignments note. ()

56. In which sea port is Victoria Basin and the Alfred Basin?

- a) Richards Bay.
- b) Cape Town.
- c) Saldanha.
- d) Port Elizabeth
- e) East London. ()

57. Which of the following is a contract of sale that requires the Seller/Exporter to organize transportation?

- a) Carrier Haulage.
- b) Merchant Haulage.
- c) Subcontracts.
- d) None of above .
- e) All of the above. ()

58. When transporting dangerous goods by road, who is responsible for checking and ensuring that the vehicle is properly, plated, placarded, marked and ensuring that the orange plates, placards and marks are kept clean and if they are not required remove or cover plates, placards and marks?

- a) Driver and vehicle crew.
- b) Carrier.
- c) Inspector.
- d) Consignor.
- e) EMA.

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59. Under international trade, which method of payment suits trading between multinational companies?

- a) Open Account.
- b) Pre-payment.
- c) Irrevocable Letter of credit.
- d) Bill of exchange.
- e) COD.

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60. What purpose and function does the harmonised tariff serve in the classification of goods?

- a) Systematic classification of all goods according to the same principles.
- b) Uniform classification in all countries.
- c) Adoption of a common classification language understood by experts and the public alike.
- d) Easier comparison of trade data using common codes.
- e) All of the above.

()

61. Which is not a cost of inventory?

- a) Storage and handling.
- b) Obsolescence.
- c) Damage and deterioration.
- d) Pilferage/shrinkage.
- e) None of above.

()

62. What is the tool used for performance measurement?

- a) Bench marking.
- b) Porters 5 forces.
- c) Value engineering.
- d) STEEPLE.
- e) Lean.

()

63. Which wagon is ideal for carrying house furniture?

- a) K – truck.
- b) HIS.
- c) PNN.
- d) L-Truck.
- e) Caboose.

()

64. General rates of Customs duty are found in the following legislation:

- a) Ports of Entry and Routes Order.
- b) Customs and Excise Tariff Handbook.
- c) Surtax Tariff.
- d) Excise Tariff.
- e) None of the above.

()

65. Which shipping line service has been adapted to counter changes in the market?

- a) Consortium.
- b) Voyage Charter party.
- c) Rationalised Conference.
- d) Simple conference.
- e) Demise.

()

66. Which of the following is not a transport document?

- a) Airway bill.
- b) Rail Advice Note.
- c) Postal Detention Notice.
- d) Road Consignment Note.
- e) Road Freight Manifest.

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67. Which container movement is FCL/LCL?

- a) Groupage.
- b) Buyer consolidation.
- c) Seller consolidation.
- d) Co-loading.
- e) Assemblage.

()

68. Which sea vessels call at Durban port?

- a) Cellular.
- b) Ro-Ro.
- c) Tankers.
- d) Bulk carriers.
- e) All of the above.

()

69. Barriers to trade come in the form of Tariff (TBs) and Non-Tariff barriers (NTBs). Which of the following is not an NTB?

- a) Sanctions.
- b) The requirement of an import licence.
- c) Quotas.
- d) Infrastructure.
- e) High rates of duty.

()

70. Which incoterm from the list given below is unique?

- a. FAS.
- b. CIP.
- c. FOB.
- d. CFR.
- e. CIF.

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[TOTAL SECTION C: 20 MARKS]

End of Examination